



Tourball – Terms & Conditions

1. Registration and Participation Conditions

A traveler's registration for a trip constitutes their full and explicit agreement to all the terms outlined below, subject to updates that may be provided up until the departure date.

2. Agreement of Engagement

The conditions appearing on Tourball's website, as well as updates delivered by email until the date of departure, constitute the binding agreement between the company and the traveler.

3. Trip Program

The trip and itinerary as published are binding for Tourball, but changes may occur in the order of site visits. Tourball is not responsible for weather conditions or other circumstances beyond its control which may cause changes or cancellations. In case of flight cancellations due to such events, any additional or extraordinary expenses not included in the trip program shall be borne solely by the travelers and not by Tourball.

4. Arrival and Return

The trip does not include flights or accommodation before and after the trip. Travelers are responsible for their own arrangements. The trip begins and ends in central London at specified times provided in advance. Tourball is not responsible for delays, damages, or costs caused by circumstances beyond its control.

5. Insurance

Travelers are required to purchase suitable travel, health, and luggage insurance. Tourball is not responsible for cancellations or shortening of trips due to medical conditions.

6. Group Size and Composition

The trip requires at least 8 travelers. Tourball may cancel the trip up to 15 days before departure if the minimum is not met. Payments will be refunded, with no further compensation.

7. Smoking

Smoking is prohibited while traveling. Smoking in hotel rooms is strictly forbidden and may result in fines.

8. Passport

Travelers must have a valid passport for at least six months with two blank pages. Obtaining or renewing a passport is the sole responsibility of the traveler.

9. Payment Conditions

Full payment must be made upon registration.



Tourball – Terms & Conditions

10. Trip Cancellation by the Company

Tourball may cancel trips, mainly due to insufficient registration, up to 15 days before departure. All payments will be refunded in such cases.

11. Cancellation by Traveler

Cancellation must be submitted in writing by email. Refunds depend on the timing of cancellation: 31+ days – 50% refund; 30–15 days – 10% refund; 14 days or less – no refund.

12. Emergency Situations

Tourball may cancel trips at short notice due to strikes, warnings, restrictions, epidemics, natural disasters, wars, or emergencies. Refunds will be provided for unused services, less non-refundable expenses.

13. Liability and Insurance

Tourball is not responsible for damage, accidents, theft, or extra expenses. Travelers must have full insurance. Claims for injury or death must be directed to local service providers, not Tourball.

14. Disputes

The exclusive jurisdiction is the courts of Tel Aviv.

15. Refusal of Registration / Termination of Trip

Tourball may refuse registration or participation to disruptive individuals. The company may also end a traveler's participation due to behavior or health concerns, without refund unless a refund is received for unused services.

16. General

Trips are carefully planned, but unexpected issues may cause changes. Standards abroad may differ from those known locally. Tourball reserves the right to adjust itineraries if necessary.

17. Travel Warnings

Travel advisories are updated by Israel's Ministry of Foreign Affairs. Travelers must check updates themselves.

18. Registration Form

Completing and submitting the registration form constitutes full acknowledgment and agreement to these regulations and conditions.